

Request for Applications (RFA) 20220808 P-EBT PMTL

P-EBT Project Management Team Leader (PMTL)

The Mississippi Department of Human Services (MDHS) Division of Economic Assistance Eligibility (DEAE) is seeking a contractor to serve as the Pandemic Electronic Benefits Transfer (P-EBT) Project Management Team Leader. This individual will be responsible for all MDHS P-EBT operations. The term of the contract shall be about nine (9) months (September 1, 2022 – May 31, 2023) with no renewal options. The rate of pay shall be \$47.70 an hour, up to 40 hours per week, and in no event shall the contract exceed 40 hours per week. The contract shall not exceed a total of 1440 hours during the period of performance. The maximum compensation payable by contract shall be \$74,000, and not to exceed \$74,000 for the term of the contract. No travel will be paid by MDHS. MDHS will pay the 7.65% FICA employer's share. The contract worker will report directly to Kristi Kinnel.

Scope of Services

- Responsible for all P-EBT client services;
- Maintain ongoing contact with Conduent (EBT card vendor) to ensure efficient P-EBT benefit card issuance to all eligible recipients;
- Promote effective customer service for all P-EBT recipients;
- Serve as supervisor to other P-EBT contract positions, including Project Manager II;
- Ensure established program timetables are met;
- Ensure adherence to all Federal, State, and Agency rules and regulations;
- Serve as project liaison between MDHS and the Mississippi Department of Education (MDE), the Food and Nutrition Service/United States Department of Agriculture (FNS/USDA), EBT vendor (Conduent), and other State Agency partners involved with the administration of P-EBT.
- Assess and mitigate potential project risks and address concerns and issues

Minimum Qualifications

- A bachelor's degree issued by a four (4) year accredited college or university.
- Minimum 2-3 years of comparable experience in program management, staff supervision and client services.
- Related education and experience may be substituted on an equal basis.
- Strong communication skills.
- *Successful applicant must comply with Miss. Code Ann., Title 25, Chapter 4, Article 3, Conflict of Interest; Improper Use of Office.

<u>Preferred Qualifications/Experience (the following are desired and may be given additional consideration but are not required)</u>

- Experience with the requirements of Federal Supplemental Nutrition Assistance Program (SNAP) regulations.
- Experience in working with Federal and State agencies.



- Five (5) years or more serving in a supervisory capacity in administering SNAP benefits to qualified households.
- Five (5) years or more of experience in customer service.

Other

MDHS will provide the contractor space at the MDHS State Office or other area as deemed necessary.

Application Information

MDHS will accept applications until 2:00 p.m., Monday, August 22, 2022, for the purpose of hiring a contract worker for P-EBT Project Management Team Leader. Applications can be found online with this request. Applications can be submitted to MDHS via electronic mail to ProcurementServices@mdhs.ms.gov or by hand delivery to 200 South Lamar Street, Jackson, MS 39201. For more information please contact Kimbley Hendrix by email at ProcurementServices@mdhs.ms.gov or phone 601-359-4500.

MDHS reserves the right to reject the applications at any time during the procurement process even after negotiations have begun.

PERS

If the applicant is a PERS retiree, the retiree must be in compliance with the obligations outlined for the employer in Miss. Code Ann. § 25-11-127 (1972, as amended).

PERS Form 4B must be completed by the employee to be in compliance. Follow PERS instructions. The form may be accessed through the link provided. https://www.pers.ms.gov/Content/Forms/Form4B.pdf

STATE OF MISSISSIPPI APPLICATION



Return Completed Application to: Mississippi State Personnel Board

210 East Capitol Street, Suite 800 Jackson, MS 39201 www.mspb.ms.gov

Received:

Important! Please Read Before you begin the application process:

Applicants must complete and attach the "Supplemental Questions" page when applicable. This page is located on the MSPB website Job Openings screen. Scroll down to the bottom of the screen and click the preferred job; when the description is displayed, click "Print Job Information." Applications failing to include this page or lacking sufficient information will be returned to the applicant as invalid. Please ensure your application is received by the closing date as indicated on the job posting.

-TYPE OR PRINT IN BLACK INK-						
JOB INFO			ORMATION			
POSITION #:		POSITION TITLE:				
			NFORMATION			
FIRST NAME	MIDDLE	INITIAL		LAST NAME		
ADDRESS						
CITY			STATE		ZIP	
HOME PHONE			ALTERNATE PHONE		•	
MONTH AND DATE OF BIRTH				OU PREFER TO BE NOTIFIE		
			APPLICATION STATUS	S?	PER	
EMAIL ADDRESS						
		===	471011			
		EDUC	ATION			
WHAT IS YOUR HIGHEST LEVEL OF EDUCATION: ☐ Some High School ☐ Som	ne College		☐ Associate's Degree	☐ Master's Degree	□ Doctorate Degree	
	nnical College		☐ Bachelor's Degree	☐ Master's Degree		
	HIGH	SCHOO	L EDUCATION			
DID YOU GRADUATE FROM HIGH SCHOOL/RECEIV	'E A G.E.D.? YI	ES 🗌 NO				
IF NO, WHAT WAS THE HIGHEST GRADE LEVEL CO	OMPLETED? 7	□ 8□	9 10 11	12		
	COLLEGE	/UNI VEI	RSITY EDUCATI	ON		
SCHOOL NAME				DEGREE RECEIVED		
DATES ATTENDED		DID YOU	GRADUATE?	☐ SEMESTER ☐ QUARTER		
		YES 🗆				
SCHOOL LOCATION (CITY/STATE)			MAJOR			
SCHOOL NAME				DEGREE RECEIVED		
		J GRADUATE?				
YES 🗆		NO # OF GIVITS COMPLETED.		•		
SCHOOL LOCATION (CITY/STATE)			MAJOR			
SCHOOL NAME			1	DEGREE RECEIVED		
SOLIDOE IVAIVIE				DEGREE RECEIVED		
DATES ATTENDED				☐ SEMESTER ☐ C	QUARTER	
DATES ATTENDED DID YOU GRADUATE? YES NO				# OF UNITS COMPLET		
SCHOOL LOCATION (CITY/STATE)	IES LI INO		MAJOR			
SCHOOL LOCATION (CITT/STATE)			IVIAJUK			

CERTIFICATES & LICENSES						
ТҮРЕ	DATE ISSUED (MONTH/YEAR)	EXPIRATION DATE (MONTH/YEAR)				
LICENSE NUMBER	ISSUING AGENCY	SPECIALIZATION				
ТҮРЕ	DATE ISSUED (MONTH/YEAR)	EXPIRATION DATE (MONTH/YEAR)				
LICENSE NUMBER	ISSUING AGENCY	SPECIALIZATION				
ТҮРЕ	DATE ISSUED (MONTH/YEAR)	EXPIRATION DATE (MONTH/YEAR)				
LICENSE NUMBER	ISSUING AGENCY	SPECIALIZATION				
	WORK HISTORY					
DATES	EMPLOYER EMPLOYER	POSITION TITLE				
From To	LIVII LOTEK	TOSITION TITLE				
ADDRESS, CITY, STATE						
PHONE NUMBER	SUPERVISOR (NAME & TITLE)					
HOURS PER WEEK	SALARY	MAY WE CONTACT THIS EMPLOYER? YES ☐ NO ☐				
DUTIES						
DATEC	I FAMIL OVED	DOCUTION TITLE				
DATES From To	EMPLOYER	POSITION TITLE				
ADDRESS, CITY, STATE						
PHONE NUMBER	SUPERVISOR (NAME & TITLE)					
HOURS PER WEEK	SALARY	MAY WE CONTACT THIS EMPLOYER? YES □ NO □				
DUTIES						

		WORK HISTORY			
DATES From	То	EMPLOYER	POSITION TITLE		
ADDRESS, CITY, STATE					
PHONE NUMBER		SUPERVISOR (NAME & TITLE)			
HOURS PER WEEK		SALARY	MAY WE CONTACT THIS EMPLOYER? YES ☐ NO ☐		
DUTIES					
DATES From	То	EMPLOYER	POSITION TITLE		
DATES From ADDRESS, CITY, STATE	То	EMPLOYER	POSITION TITLE		
From	То	EMPLOYER SUPERVISOR (NAME & TITLE)	POSITION TITLE		
ADDRESS, CITY, STATE	То		POSITION TITLE MAY WE CONTACT THIS EMPLOYER? YES NO		
ADDRESS, CITY, STATE PHONE NUMBER	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			
ADDRESS, CITY, STATE PHONE NUMBER HOURS PER WEEK	То	SUPERVISOR (NAME & TITLE)			

AGENCY WIDE QUESTIONS						
1. ARE YOU CURRENTLY EMPLOYED WITH THE ST	ATE OF MS? YES ☐ NO ☐					
2. IF YOU ANSWERED "YES" TO THE PREVIOUS QUESTION, INDICATE WHICH AGENCY AND YOUR CURRENT JOB TITLE. (IF YOU PREVIOUSLY INDICATED "NO", PROCEED TO THE NEXT QUESTION.)						
(AGENCY NAME)	(AGENCY NAME) (CURRENT JOB TITLE)					
3. HAVE YOU BEEN SEPRATED WITHIN THE LAST	12 MONTHS FROM THE STATE OF MS DU	JE TO A REDUCTION IN FORCE (RIF)? YES ☐ NO ☐				
		OUR PREVIOUS JOB TITLE, AND THE DATE OF YOUR RIF				
SEPARATION. (IF YOU PREVIOUSLY INDICATED	·	·				
(AGENCY NAME)	(PREVIOUS JOB TITLE)	(DATE OF RIF)				
5. ARE YOU A VETERAN OF THE ARMED FORCES? (IF YOU INDICATED "YES", YOU MUST ATTACH		OF OF SERVICES.)				
6. IF YOU ARE A VETERAN, WERE YOU DECLARED	DISABLED? ☐ YES ☐ NO					
7. ARE YOU AN ADULT MALE BORN ON OR AFTER JAN ☐ YES ☐ NO	UARY 1, 1960 WHO REGISTERED FOR SELE	CTIVE SERVICE BETWEEN THE AGES OF 18 AND 25?				
	•	LLECT INFORMATION ON THE QUESTIONS BELOW FOR R MAKING EMPLOYMENT DECISIONS. (OPTIONAL)				
	9. INDICATE YOUR GENDER	10. AGE GROUP:				
8. INDICATE YOUR RACE AMERICAN INDIAN	☐ MALE	☐ UNDER 18				
WHITE	FEMALE	☐ 18-25 ☐ 26-39				
☐ HISPANIC ☐ BLACK		40-54				
☐ ASIAN		☐ 55-69 ☐ 70+				
Other		107				
	ADDITIONAL INFORMA	ATION				
APPLICANT DECLARATIONS By signing this application, I certify that all statements made herein and on any attached documents are true and complete to the best of my knowledge. I authorize the verification of this information by the Mississippi State Personnel Board and any agency considering me for employment. I know that any misrepresentation herein may lead to rejection of my application, removal of my name from the list of eligibles, and/or dismissal from state service. I understand that, as a condition of employment, I will be required to present documentation which verifies both my identity and my employment eligibility pursuant to federal immigration law.						
XSIGNATURE OF APPLICANT		DATE				
SIGNATURE OF APPLICANT		DATE				

SUPPLEMENTAL QUESTIONS

Applicants must complete and attach the "Supplemental Questions" page when applicable. This page is located on the MSPB website Job Openings screen. Scroll down to the bottom of the screen and click the preferred job; when the description is displayed, click "Print Job Information." Applications failing to include this page or lacking sufficient information will be returned to the applicant as invalid. Please ensure your application is received by the closing date as indicated on the job posting.

ADDITIONAL WORK HISTORY

JOB INFORMATION							
JOB NUMBER:		I	POSITION TITLE:				
	COLLEGE/	UNIVER	RSITY EDUCATI	ION			
SCHOOL NAME				DEGREE	RECEIVE)	
		DID YOU GRADUATE? YES □ NO □			SEMESTER QUARTER # OF UNITS COMPLETED:		
SCHOOL LOCATION (CITY/STATE)			MAJOR				
SCHOOL NAME				DEGREE	RECEIVE)	
		DID YOU YES 🗌	GRADUATE? NO □	DATES ATTENDED			
SCHOOL LOCATION (CITY/STATE)			MAJOR				
	CERTI		S & LICENSES				
TYPE		DATE ISS	SUED (MONTH/YEAR))	EXPIRATION DATE (MONTH/YEAR)		
LICENSE NUMBER		ISSUING AGENCY			SPECIALIZATION		
TYPE		DATE ISSUED (MONTH/YEAR))	EXPIRATION DATE (MONTH/YEAR)		
LICENSE NUMBER		ISSUING AGENCY			SPECIALIZATION		
WORK HISTORY							
DATES From To	EMPLOYER	MPLOYER		POSITIO	POSITION TITLE		
ADDRESS	CITY				STATE		
COMPANY WEBSITE	PHONE NUMBER			SUPERV	SUPERVISOR (NAME & TITLE)		
HOURS WORKED PER WEEK	MONTHLY SALARY			MAY WE CONTACT THIS EMPLOYER? YES □ NO □			
DUTIES							